

PROFILE

Computer Science student and Computer & Network Technician graduate with a strong foundation in IT infrastructure, systems administration, networking, and hardware. Practical knowledge of Windows and Linux environments, Windows Server, Active Directory, virtualization, network configuration, troubleshooting, and PC hardware. Currently running e-commerce operations for pharmacy websites, where I use scripting to automate large-scale product data work, and seeking to build professional experience in IT systems, networking, and cybersecurity.

SKILLS & TOOLS

Systems & Administration	Windows, Linux, Windows Server fundamentals, Active Directory, user/account management, backups, troubleshooting
Networking	TCP/IP, LAN/WAN, DNS, DHCP, NAT, VPN, VLANs, subnetting, routing/switching fundamentals, Cisco Packet Tracer
Hardware	PC building, BIOS/UEFI, hardware basics
Virtualization & Remote Access	VirtualBox/VMware, SSH, RDP, TeamViewer/AnyDesk
Development & Data	Python, C++, Java, JavaScript, HTML/CSS, SQL, Git/GitHub, Excel
Tools & Platforms	RichReach ERP, Microsoft 365, Google Workspace, Notion
Soft Skills	Clear communication, attention to detail, analytical problem-solving, willingness to learn

WORK EXPERIENCE

- E-commerce Operations & Automation | *Freelance – Pharmacy E-commerce*2026 – Present
 - Manage and maintain live pharmacy e-commerce websites through RichReach ERP, including product catalogues, categories, pricing, website content, banners, and ongoing updates.
 - Use Python and JavaScript scripting to automate bulk product updates, uploads, and data checks across catalogues of thousands of products, with verification so every change is confirmed on the live system.
 - Clean and structure product data in Excel and Python, troubleshoot product/data and publishing issues, and support ERP/site operational requirements.
- Pharmacy Assistant & Digital Operations | *Christina Metaxa Pharmacy Ltd*2020 – 2026
 - Built and maintained structured Excel datasets of 10,000+ SKUs and supported the pharmacy's e-commerce launch through product taxonomy, categorization, pricing, metadata, and structured product-update workflows.
 - Served customers daily in Greek, Russian, and English, handling questions, orders, and stock checks.

EDUCATION

- BSc Computer Science | *Cyprus College, Limassol*Jan 2023 – Jun 2027 (expected)

4-year programme: Diploma awarded after Year 2, BSc on completion. Final-year thesis in progress on product data enrichment for pharmacy e-commerce.
- Diploma – Computer & Network Technician | *Cyprus College, Limassol*Awarded Jun 2025

Award for Academic Excellence – Highest GPA of the graduating cohort

PROJECTS

- Ticketing System | *Systems Analysis & Design Course*Power Apps, SharePoint, Power Automate
 - Designed and implemented a full ticket management workflow with structured data handling, requirements documentation, and process flow diagrams.
- UniVerse | *Group Project*Python, Flask, MySQL
 - Developed a full-stack Smart Campus Management System featuring role-based access control, room booking with NFC attendance, and RESTful APIs.
- Personal Portfolio Website | *violasanyan.com*HTML, CSS, JavaScript
 - Designed and built a responsive single-page portfolio from scratch without frameworks, with a light/dark theme and an interactive canvas portrait drawn from binary digits.

CERTIFICATIONS & LANGUAGES

- Languages: Greek – Native | Russian – Native | English – Fluent
- Programming Foundations with JavaScript, HTML & CSS – Coursera | Issued Feb 2024